

Patient preparation guides in your international patients' own language

Interpreters help in the room. Preparation happens the day before, at the hotel. A missed fast or a medication not stopped means a cancelled slot, a repeat test and an unhappy patient.

What the patient gets

- What to tell the doctor, how to prepare, what to bring, what happens in the room, what comes after, when to call a doctor.
- A web page, a short video and a plan with reminders in a free Android app. No sign-up; data stays on the phone.
- A QR code for your international desk, coordinators and welcome pack.

What we already have

- **733** tests and procedures: lab, imaging, endoscopy, cardiology, dental, vaccines, rehabilitation.
- **11** languages:

English · Русский · Қазақша · O'zbekcha · العربية · हिन्दी · Español · Português · 中文 · 日本語 · 한국어

Why it matters for you

- Fewer cancelled and repeated procedures for patients who travel far and stay short.
- Ready evidence for NABH 6th ed. PRE.5.a: patients are educated "in a language and format that they can understand".
- Your own instructions, under your hospital's name, in the languages of your markets.

30-day pilot, free of charge

We set up your 10 most common procedures with your own preparation rules in Russian, Uzbek, Kazakh and Arabic, and give your desk the QR codes and links. After 30 days we compare cancellations and patient questions with the month before.

Who we are

Built by medical equipment service engineers (GE Healthcare, Mindray) who have maintained MRI, CT and X-ray systems since 2014. A project of SERVICE ENGINEER LTD., Astana International Financial Centre, Kazakhstan.